

AHFE 2023 International Conference

Strategic Design, Regenerative Economy, and Resilient Rural Communities. The Creative Nature Hub

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1. *general context*

Sustainability and SDGs

sustain-ability

“assure and maintain a condition of
existence of quality over time”.
(Fry, 2009, p. 43)

1. *general context*

Social Innovation and Collaboration

“new ideas (products, services, and models) that simultaneously address **social needs and create new social relationships** or collaborations.

(Murray et al., 2010, p. 3)



1. general context

Cultural and Artistic Entrepreneurship

the speech

“culturally composed and integrated stories that value, symbolize and represent well the capital and resources controlled by the entrepreneur.”

(Davel & Cora, 2016, p. 370)





1. *general context*

Arte&Design

design, a process

“covers myths and meanings, philosophy, science, teaching/education, anthropology, sociology, material culture studies, media and cultural studies, economics, political science, economics and ecology”.

(Fuad-Luke, 2009, p. 2)



1. *general context*

Creative Activism

design, a process

“Awaken interest in these [social, economic and environmental] areas and show, often paradoxically or provocatively, that **there are different ways of seeing and solving [problems].**”

(Manzini, 2015, p. 46)

2. *specific context*

Creative Hubs and Networking

“It is a place, physical or virtual, that brings together creative people. It is an organizer, providing **space and support for networking, business development and community engagement** in the creative, cultural and technological sectors.”
(British Council, 2016)

Strategic Design, Regenerative Economy, and Resilient Rural Communities. The Creative Nature Hub





2. *specific context*

CREATION project

“supports women from ethnic minorities in **training entrepreneurial skills** and promotes their integration through cultural and artistic entrepreneurship.”
(Creation)





2. *specific context*

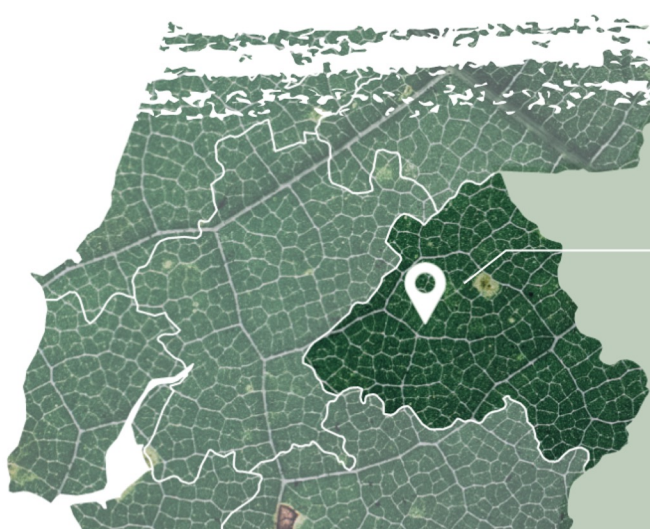
Creative Hubs in Portugal

The presence of networking spaces, knowledge sharing and support for cultural and artistic entrepreneurship are **spread heterogeneously across the territory.**

2. *specific context*

Creative Nature Hub

Territorial Development | Innovation | Sustainability;
It promotes applied research practices, centered on Nature and people;
A conceptual reference.



Creative Nature Hub
Oleiros, Castelo Branco





3. research objectives and questions

Main objective

Development of a **project-based research process** for a business model for a sustainable creative hub geared towards social innovation.

3. research objectives and questions

Research Questions

1. Customer Segment
2. Value Proposition
3. Channels
4. Customer Relationships
5. Revenue Stream
6. Key Resources
7. Key Activities
8. Key Partners
9. Cost Structure



4. case studies

The 3 Case Studies



what? for whom? how?

Consultancy
Education
Local action



Sustainability
Ecological awareness
Global action



Collaboration
Innovation
Global action



5. Business Model

Customer Segment

Companies and entrepreneurs with awareness
and sustainable potential

Government entities

Organizations and foundations

Vulnerable groups

Value proposition

Space for education, research, sharing

Unite big and small entrepreneurs, realizing
innovative ideas

Support and promotion of arts and culture

Student support

Channels

Physical and online space and events

Regional, national and international network

Social media



5. Business Model

Customer Relationship

Co-creation, Networking and Collaboration

Sharing and defending common values

Sense of community

Revenue Stream

National and European support and funds

Membership Fees

Services provision

Crowdfunding

Key Resources

Solid network

Government partnerships

Investment

Knowledge and skills

Production infrastructures

Design, Marketing, Communication



5. Business Model

Key Activities

- Applied Research
- New products, services and business models
- Network management
- Internationalization strategies
- Impact evaluation

Key Partners

- Universities & Regional, national and international Chambers / Parish Councils
- Cultural and artistic associations, Cooperatives and Foundations
- Local Entrepreneurs and Business Associations

Costs Estrutucture

- Human Resources
- Infrastructure, online platform and space rental
- Initial funding, management and investments
- Patents and publications
- Promotion, representation and marketing

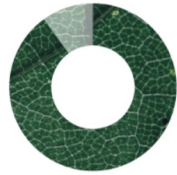


Revision, Validation & Optimization

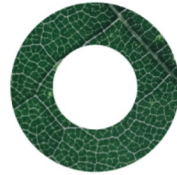
by the Stakeholders



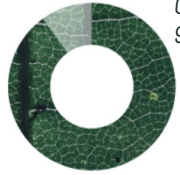
Value proposition
10/10 agree



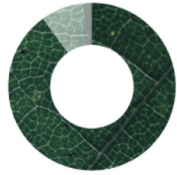
Customer Segment
9/10 agree



Customer Relationship
10/10 agree



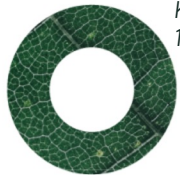
Channels
9/10 agree



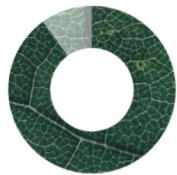
Key Activities
9/10 agree



Key Resources
8/10 agree



Key Partners
10/10 agree



Cost Structure
9/10 agree



Revenue Stream
8/10 agree

SWOT Analysis



STRENGTHS

Contact Network

Multidisciplinary skills

Credibility

Strategic Positioning



WEAKNESSES

Craft production costs

Uncertainties of partnerships

Limited funding

Poor infrastructure



OPPORTUNITIES

Culturally rich place

Focus on rural regions

Decentralized economy

Better life quality



THREATS

Resistance to change

Loss of knowledge

Aging population

Lack of infrastructure

5. *Business Model*

Roadmap Proposal

strategies for

Preventing Threats from the Forces;

Make use of Opportunities from Strengths;

Use Opportunities to minimize Weaknesses;

Minimize the dangers between Weaknesses
and Threats.



5. Business Model

The Strategies

Create proximity with local agents

1 year

Extend the commercialization scale

3 years

Transform and create new workspaces

5 years



Conclusions & Future Developments

Implementation of the model and strategies;

Enhance access to innovation, sustainable and relevant way for communities.

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Thank you for your attention

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